

# Aloha

TO THE NEW

**Dear Valued Member,**

At Memorial Credit Union, we're dedicated to providing a welcoming and professional experience to our well-deserving members. To further support your financial needs well into the future, we will convert our core data processing system to a new and improved platform on **March 3, 2025**.

This system upgrade is an important technological advancement for the credit union and for you as it promises improved security, enhanced services, greater convenience, and user-friendly features. Upgrading to newer technology provides us with a more robust and efficient system, as well as a highly efficient disaster response capability.

We are excited about this core conversion and the benefits it will bring to our members. Next March, you will have access to several new products and services including:



Please know our leadership and staff are committed to making this conversion a smooth and easy process for all. Our entire team has spent many months preparing for this change.

We encourage you to take time to review our **FAQ page** to fully understand the coming changes and how they will affect you.

We thank you in advance for your patience throughout the process and, as always, for your loyal membership. Please reach out to us at 713.778.6300 if you have any questions about how this conversion will impact you or your MCU accounts.



*Scan for  
FAQs*



**Sincerely,**

*Thomas Rogers*

**Thomas Rogers**  
President/CEO